



Is your organization maximizing customer service?

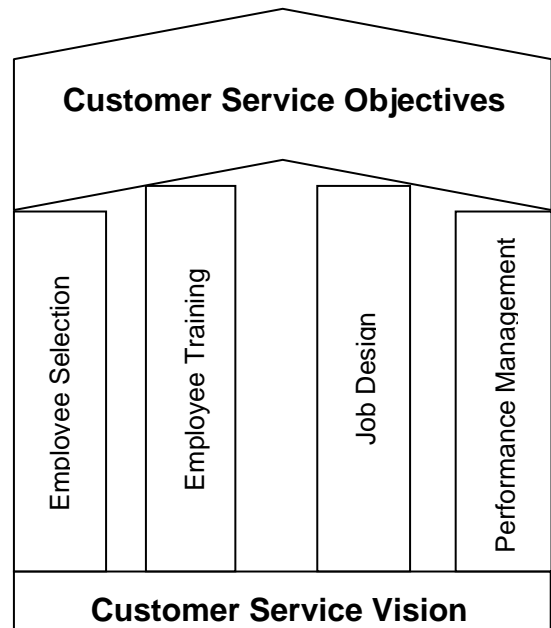
Find out with an on-site assessment for only \$495*.

Overview

There is a critical link between your organization's customer service vision and five key factors:

- ✓ Customer Service Objectives
- ✓ Employee Selection
- ✓ Employee Training
- ✓ Job Design
- ✓ Performance Management

Aligning these factors with your customer service vision can help you improve profitability by 23%*. And, the solutions may much more cost-effective than you imagine. Toister Performance Solutions can show you how to achieve alignment through a unique assessment.



How it works

The whole process takes about two hours of your time. For most organizations, this is well-worth the opportunity to learn if you could add \$100,000, \$500,000, or even \$1,000,000 to the bottom line.

Step 1: You will be asked to gather basic financial data prior to the interview.

Step 2: We will facilitate a 90-minute interview with your key stakeholders.

Step 3: A comprehensive report will be emailed to you two business days later.

Sign me up!

Contact Jeff at Toister Performance Solutions to schedule your assessment.

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* Source: The Gallup Organization

*Additional travel expenses may apply for locations outside of San Diego County.